Average Number of Days from Request to Final Resolution Days waiting for payment removed

Average of Work Days from Initial Response to Cost Estimate

Average of Work Days from Request Received to Initial Response

Count of Requests Received

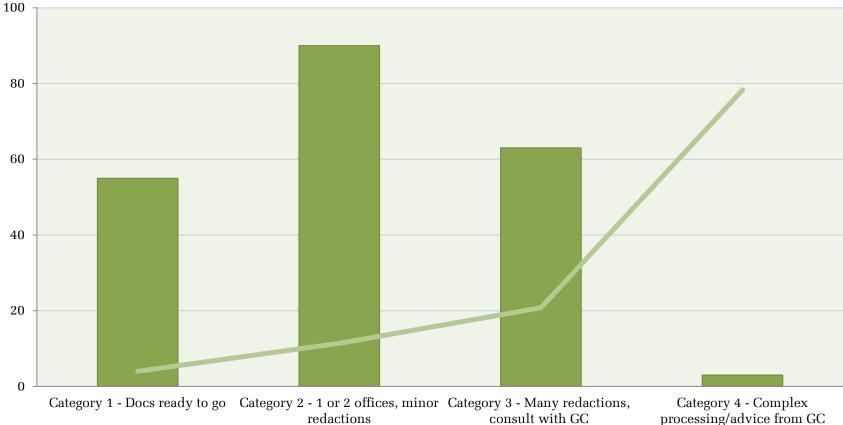


Explanation of Complexity Ratings

- **Category 1:** Office has responsive records prepared to deliver.
- **Category 2:** Office can easily and quickly collect records from one or two campus locations; responsive records require minimal redaction.
- **Category 3:** Responsive records require redaction and/or the Office of the General Counsel's advice.
- **Category 4:** Office collects records from multiple campus sources; responsive records are difficult to locate or require forensic production; documents require complex processing and/or redaction; advice required from the General Counsel.

Count and Days to Final Resolution by Complexity Category

Count of Received — Average of Work Days from Received to Final Resolution (minus waiting for payment)



consult with GC

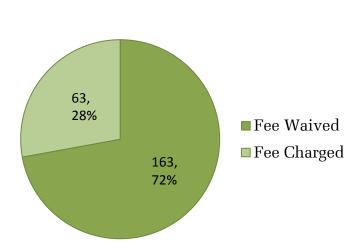
redactions

Public Records Requests

Fees

Fees Charged







- Of the 63 requests that were charged a fee:
 - 39 paid
 - •The remainder have been withdrawn or are still open pending payments